



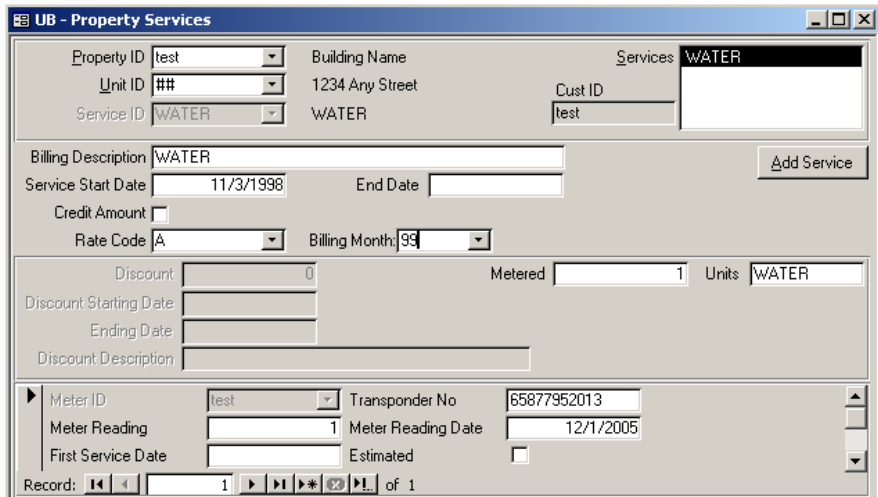
UTILITY BILLING

Bill your customers for metered and non-metered services, bill for actual costs or budget amounts and handle multi-unit buildings – residential or commercial.

TRAVERSE provides the features you want and the tools you need to run your organization more effectively. TRAVERSE is based on the award-winning Open Systems Accounting Software feature set, and source code is available so that you can customize the software to meet your unique needs. TRAVERSE was developed with Microsoft SQL and Visual Basic for Applications, so the user benefits from a seamless interface to other Microsoft products such as Word, Excel and Mail as well as HTML language for the Internet. Working with the tools you're already familiar with makes training a breeze!

Utility Billing is a billing system for companies that require a strong financial management system. A vertical module of TRAVERSE, this system gives you all of that, and more.

The versatility of the Utility Billing software starts with the setup – you can define commercial or residential properties. Each type of building can have multiple units, such as office suites or apartments. Each apartment/office suite/building can be assigned to a billable customer. You can set up multiple services with multiple rates – and offer discounts on these services. The services can be based on installed meter readings, budgets, or other criteria.



The heart of the Utility Billing System—the Property Services Screen



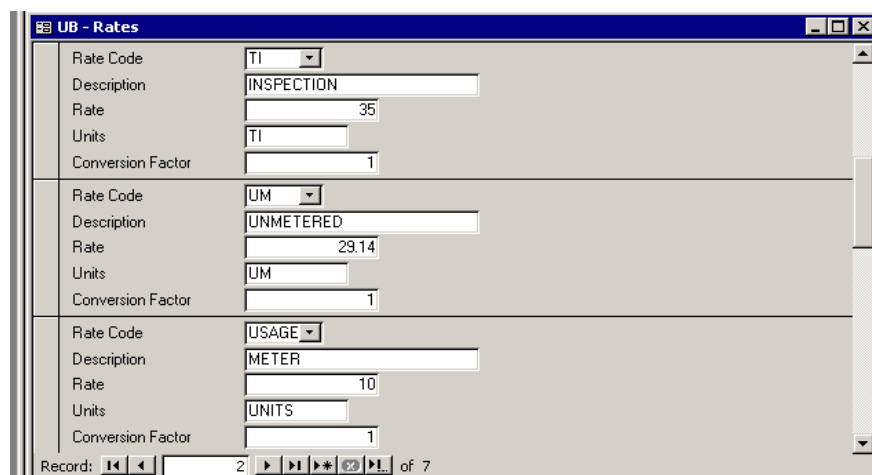
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Additional Utility Billing features:

- batch processing capabilities for bill generation
- multiple meters are permitted for any service
- customers can move in and out of properties/units in the middle of the month
- meters can be changed for any service
- bill individual or groups of customers
- bills list current usage along with the usage for the same month last year for comparison purposes
- forfeited discounts or late payment penalties can be assessed
- once a late payment is assessed it can be “forgiven” or selectively deleted
- services can have discounts associated with the service
- the discounts can be date-based—i.e., the discounts can be set up to be active with a date range
- bills can be re-printed from history files
- reporting can be done for multiple years
- monthly transfer of bills to external database for other uses
- optional report and bill previewing before printing
- billing rates can be determined by usage or flat fees

Utility Billing Reports:

- Late Fee Journal
- Daily Work Transaction Journal
- Billing Journal
- Sales Tax Report
- Customer Billing Summary
- Building/Unit List
- Services List
- Building Services List
- Meter List



UB - Rates	
Rate Code	TI
Description	INSPECTION
Rate	35
Units	TI
Conversion Factor	1
Rate Code	UM
Description	UNMETERED
Rate	29.14
Units	UM
Conversion Factor	1
Rate Code	USAGE
Description	METER
Rate	10
Units	UNITS
Conversion Factor	1

Record: 2 of 7

Multiple Rates can be used for different services.